

Data Allowance Policy – DISH High-speed Internet powered by Exede Satellite Broadband Plans

Our goal is to give each of our customers the fastest service at the lowest price. DISH has partnered with ViaSat, Inc. (“ViaSat”) to offer satellite High-speed Internet services named DISH High-speed Internet powered by Exede (“DISH-Exede”) over the ViaSat network. To ensure that all DISH-Exede customers have equitable access to the ViaSat network and that heavy usage by a small number of customers does not negatively impact the network performance for all customers, the DISH-Exede service utilizes a data allowance Policy (the “Policy”). This Policy explains what happens when you use the maximum amount of data included in your plan. DISH-Exede Internet access is not guaranteed and is subject to this Policy.

There are several broadband plans available, each of which has a different monthly data allowance. We measure your data usage on a monthly basis and reset it to zero on the same day each month. Starting on the first day of your monthly measurement period, all uploaded and downloaded data transmitted using your DISH-Exede account counts toward your data allowance. You can view your data usage compared with your monthly data allowance [by logging into your account](#).

If your data usage reaches 80% or more of your monthly data allowance, an e-mail alert will be sent to your e-mail address on record. If at any time your data usage exceeds the data allowance, DISH and ViaSat may severely slow, restrict, and/or suspend your service, or certain uses of your service, until the end of your monthly measurement period. At the end of each monthly measurement period, your data usage will reset to zero. Any unused increments of data do not carry over to the next month.

The table below shows the data allowance for each data plan.

Broadband Plans

Data Allowance (GB)	Plan 1	Plan 2	Plan 3
	10GB	15GB	25GB

The data allowance is the volume of data that can be uploaded and downloaded during your measurement period.

This Policy contains important information about your use of the DISH-Exede service and your relationship with DISH. If you do not agree with this Policy, you are not permitted to use the DISH-Exede service and must terminate your account immediately, subject to the terms of your Customer Agreement. For additional information about permitted uses of the DISH-Exede service see our Acceptable Use Policy. For information about ViaSat network management practices please see the Network Management Policy at <http://www.wildblue.com/legal/network-management-policy> or <http://www.exede.com/wp-content/uploads/2012/01/Exede-Traffic-Management-Policy-2012-Jan-13.pdf>

DISH may revise this Policy from time to time upon notice by posting a new version of this policy on our website. All revised copies of the Policy are effective immediately upon posting. Questions regarding this Policy can be directed to [DISH](#) at 1-800-333-3474

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